MEMBERSHIP POLICIES

This policy applies to **Starter Sophie** and **Regular Rebecca** memberships.

HOW YOUR MEMBERSHIP WORKS

Think of your Just Move membership a little like a phone plan with data: each month, you receive a set number of classes to use, and any unused classes can be banked for later.

- **Starter Sophie** includes **8 classes per month**.
- **Regular Rebecca** includes **12 classes per month**.

Your membership is recurring and will continue automatically until cancelled.

BILLING DATE

The date you originally purchase your membership becomes your **recurring monthly payment date**.
For example, if you purchase your membership on September 15, your membership payment will automatically process on the 15th of each month.

MONTHLY CLASSES

On the **1st of each month**, your membership classes will be added to your account:

- Starter Sophie: **8 classes**
- Regular Rebecca: **12 classes**

These classes may be used to book eligible Just Move classes throughout the month.

UNUSED + BANKED CLASSES

Unused membership classes will automatically **carry forward and remain available for up to 6 months from the date they were issued**, provided your membership remains active.
This means you do not lose your unused classes simply because the calendar month ends.
Banked classes cannot be transferred to another person and have no cash value.

NEED MORE CLASSES?

If you use all of your included membership classes before receiving your next monthly allotment, you do not have to wait until the next month to keep moving.
Active Starter Sophie and Regular Rebecca members may purchase an **exclusive discounted Member Class Pass** to add additional classes to their account.
The Member Class Pass is available only while you have an active membership.

MEMBERSHIP CANCELLATION

This applies to all memberships.
Memberships may be cancelled at any time.
To stop your next recurring payment, cancellation must be requested **at least 7 days before your next scheduled payment date**.
Cancellation requests received fewer than 7 days before the scheduled payment date may not take effect until the following billing cycle.
Once your membership has been cancelled, no further recurring membership payments will be processed after the effective cancellation date.

BANKED CLASSES AFTER CANCELLATION

When a membership is cancelled, any unused or previously banked membership classes may continue to be used **until the end of the member's final active membership month**.
At the end of that month, any remaining membership classes will expire.
Banked membership classes cannot be extended, refunded, transferred, or exchanged for monetary value once the membership has ended.

IMPORTANT

Membership benefits—including discounted Member Class Passes and the ability to continue banking unused membership classes—are available only while the membership remains active.
By purchasing a Just Move membership, members acknowledge and agree to the recurring billing, class allocation, rollover, and cancellation terms outlined above.